

EXHIBIT A
District Map

SECURITY AND HOSPITALITY SERVICES • ZONES 1-2



SLAUSON AVE.

E 58TH ST.

1

E 59TH ST.

E 60TH ST.

E 61ST ST.

E 62ND ST.

S CENTRAL AVE.

E GAGE ST.

2

- Dispatch Center
- Route Start
- Milestones
- Zone Route
- Route In/Out



AVALON BLVD.

STANFORD AVE.

MCKINLEY AVE.

E FLORENCE AVE.

SLAIT
SOUTH LOS ANGELES INDUSTRIAL TRACT

EXHIBIT B
Cost of Services

South Los Angeles Industrial Tract
Cost of Operations
1-Sep-16

PROPOSED ANNUAL COST FOR SERVICES

COST CATEGORY	TOTAL COST	% of TOTAL
Payroll and Taxes	\$ 333,003.58	72.78%
Operating Expenses	\$ 40,660.00	8.89%
General and Administrative Overhead	\$ 9,274.00	2.03%
Capital Equipment	\$ 3,967.18	0.87%
Employee Benefits	\$ 34,951.92	7.64%
Profit	\$ 35,672.00	7.80%
TOTAL ANNUAL COST	\$ 457,528.68	100.00%

EXHIBIT C

List of Training

TEAM LEADER

SHIFT	HOURS	SUN	MON	TUE	WED	THU	FRI	SAT	TOTAL
Day	6:00 AM - 2:30 PM	8.00	8.00	8.00	8.00	8.00	8.00	8.00	56.00
Evening	2:00 PM - 10:30 PM	8.00	8.00	8.00	8.00	8.00	8.00	8.00	56.00
Night	10:00 PM - 6:30 AM	8.00	8.00	8.00	8.00	8.00	8.00	8.00	56.00
TOTAL		24.00	24.00	24.00	24.00	24.00	24.00	24.00	168.00

PROGRAM MANAGER

SHIFT	HOURS	SUN	MON	TUE	WED	THU	FRI	SAT	TOTAL
Day	8:00 AM - 4:30 PM	0.00	8.00	8.00	8.00	8.00	8.00	0.00	40.00
TOTAL		0.00	8.00	8.00	8.00	8.00	8.00	0.00	40.00

TRAINING

We believe that a complete and comprehensive training program is vital to our commitment to retain the highest quality work force. We developed our training program with this philosophy in mind. Our training begins prior to the actual hiring of an applicant, and continues throughout the entire tenure of employment.

The foundation of our success is associated with our commitment to the training element and standards. Streetplus believes training is one of the critical functions of successful programs. After the advertisement and selection process is completed, the next step is to transform the applicant into an employee that is prepared to work in an urban environment. This is done by various methods, to include classroom instruction, field exercises, testing, and demonstrations.

Training is ongoing and an evolving process to ensure our employees are able to adjust to the changing needs of the SLAIT.

PRE-ASSIGNMENT TRAINING

Our hiring process was explained earlier in our Proposal. You learned we believe hiring the right people is the beginning of a successful program. To continue on the efforts made in making great hiring decisions, the training element certainly plays a vital role in the performance of our employees on the street.

Pre-Assignment Training is delivered to all new hires before they begin their first day on the street providing services. Pre-Assignment Training consists of twenty-four (24) hours of general training and twenty-four (24) hours of specialized training.

Pre-Assignment Training includes field exercises, classroom instruction and utilization of outside guest speakers. Employees are required to successfully pass a written test on each topic of instruction and must successfully pass all required training associated with their labor category. A Certification of Completion will be generated documenting the completion of required training. A copy will be provided to the SLAIT, if requested. Otherwise, it will be filed in the employee personnel file.

PRE-ASSIGNMENT TRAINING (GENERAL)

TOPIC	LENGTH
Introduction to BID's	1.00
History and Background of the SLAIT	1.00
Introduction to Streetplus	1.00
Human and Public Relations	1.00
Ethics, Deportment and Professional Conduct	1.00
Cultural Diversity and Perceptions	1.00
Criminal and Civil Liability	2.00
Elements of Citizen Arrest	2.00
Effective Interaction - Mental Illness and Agression	1.00
Background - Homelessness	1.00
Quality of Life Ordinances	2.00
Communication - Radios and Telephone	1.00
Effective Patrol Techniques	2.50
Report Writing	2.00
Safety Program and Workers Compensation	1.00
Emergency Situations and Preparedness Plan	1.00
Sexual Harassment	1.00
Hospitality and Customer Service	1.50
TOTAL	24.00

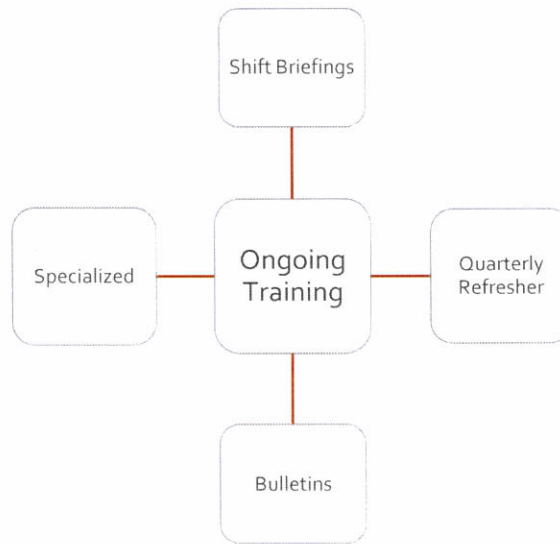
PRE-ASSIGNMENT TRAINING (SPECIALIZED)

TOPIC	LENGTH
Bike Patrol Certification	8.00
Safe Operation of Patrol Vehicle	2.00
CPR/First Aid/AED/Bloodborne Pathogens	6.00
Technology - Statview and Work Orders	4.00
Extreme Customer Service	4.00
TOTAL	24.00

ONGOING TRAINING PROGRAM

There are several delivery methods related to ongoing training and all employees assigned to the SLAIT account are required to attend and pass the training. The foundation to our training program is Pre-Assignment Training and the ongoing program builds on the foundation, ensuring that the Ambassadors are equipped with knowledge and information.

Here is a chart listing delivery methods:



SHIFT BRIEFINGS

Before employees are deployed to begin their workday, the Supervisor will conduct a shift briefing. During this time, the employees will receive information, such as work and zone assignment, special projects and tasks scheduled, special events occurring, and other general information.

The team leader or the program manager will also conduct a personal appearance and uniform inspection to ensure safety hospitality ambassadors are conforming to our standards prior to hitting the streets. Also, all equipment will be inspected and approved for use.

A portion of the Shift Briefing is dedicated to training with different topics planned for each week.

QUARTERLY REFRESHER TRAINING

This training is structured to improve performance by providing classroom and field instruction. Quarterly Refresher Training is scheduled and delivered in January, April, July and October. Each training session is four (4) hours in length and Streetplus will work closely with the SLAIT to establish topics for this element of our ongoing training program. The training will be delivered by the local account program manager with input from the corporate office.

TRAINING BULLETINS

The Corporate Office generates and distributes Training Bulletins that are used to further a training topic or address a safety issue. The program manager is responsible for reviewing the bulletins with the employees and document the sessions. Generally, Training Bulletins will be distributed monthly and will be delivered as part of the shift briefings occurring daily. This allows Streetplus to target additional training at no cost to the SLAIT.

SPECIALIZED

This element of our training program provides additional training for employees that are assigned special tasks. Specialized training will include:

1. Civil Law and Civil Liability
2. Patrol Techniques
3. Crime Prevention
4. Discrimination and Affirmative Action
5. Bike Patrol Techniques
6. Vehicle Patrol Techniques

TRANSITION AND QUALITY ASSURANCE

We are confident the program we've designed for the SLAIT addresses the requirements contained in the RFP. The critical stage after the decision is made regarding which company will be the best partner for your organization will be the implementation and transition of services.

BEFORE TRANSITION

Streetplus is committed to putting the best product on the street and this will require a concentrated effort during this period. Streetplus will focus on making sure the entire proposed program is implemented and providing services on the date the SLAIT determines.

Ken Nakano, Vice President of Operations, will be the Transition Team Leader, responsible for coordinating all tasks associated with the transition and implementation of services, reporting directly to Steve Hillard, President and Principal.

After award of contract, Streetplus is assemble the transition team, focused on ensuring all aspects of our designed program are implemented.

Streetplus will inspect the environment, review existing operational procedures and forward recommendations to representatives of the SLAIT for consideration.

AFTER TRANSITION

Ongoing involvement and support from the corporate office of Streetplus is essential to the management and evolvment of the program. Continuous improvement is our goal and our corporate team is well-versed in providing necessary support, guidance and resources. Additionally, our corporate team will share "best practices" from our other customers and the SLAIT can determine if these proven solutions are appropriate to implement.

EXHIBIT D
Certificate of Insurance

EXHIBIT E
Pay and Bill Rate Matrix

EXHIBIT F

Streetplus Proposal